

## response Response EPoS

A flexible electronic point of sale solution for all convenience retailers, Response from Norcon Computers is recognised by the country's leading cash and carry wholesalers.

This EPoS solution offers security, efficiency and stand-alone network resilience in the latest generation of state-of-the-art tilling units:

- Customised tilling screens mounted on counters, walls or poles
- Pre-loaded files enable you to start trading immediately, with full 'Training Mode' option available to get staff up to speed quickly
- Options for transaction 'layaway' and multi-level 'age restricted' sale control
- Unique newspaper sales 'Day Key' technology and fast operator switching
- Customer account payments quickly and efficiently dealt with within a tilling transaction.

### Response Stock Control Module

Your Response EPoS system gives 'real time' stock control and can easily generate 'sales based' orders. It deals effectively with all types of barcodes, eliminates out of stock and pricing errors, and can help to detect theft.

### Response Financial Control Module

Accurate, immediate financial control is the cornerstone of any successful EPoS system. With Response you can have instant, real-time access to over a dozen financial reports, upload reports from branches and use the information generated to improve efficiency and increase profitability.

### Configuration

Response EPoS systems can be configured to operate on a single till with a back office computer; or on two tills, with one till acting as back office computer when the shop is less busy. Alternatively, they can be custom-configured to meet your needs.

Optional extras include Integrated Chip & PIN, an Avery scale interface, PiccoLink, ResponseNet and Response Exchange:

#### PiccoLink Wireless Hand Held Terminal

The PiccoLink Wireless Hand Held Terminal (HHT) communicates directly to your stock database in real time, with no complicated downloads or file uploads - so values changed on the HHT are immediately reflected on your database.

PiccoLink programmes link directly into both the Response EPoS system and the News Slave for Windows news management module. They enable you to check products, orders and deliveries, manage waste and stocktake whilst trading.





#### Response Net (VPN)

Response Net is a secure Virtual Private Network (VPN) - a business quality broadband internet connection, supported and monitored by Norcon Computers Ltd. Users can take advantage of the Response Net Safe data backup service for added peace of mind.

#### Response Exchange

A Head Office module that links directly through Response Net to satellite branches, offering the ability to send new product information, monitor tillage transactions and automatically generate shelf edge labels at branch level, among other functions.

#### Wholesaler Links

The country's leading cash and carry wholesalers - Booker, Palmer & Harvey and Nisa - all allow electronic links to the Response EPoS system, enabling you to carry out tasks online, such as sending electronic orders and receiving invoices, pricing and new product updates.

#### Installation & Training

You'll be provided with a working system, custom-built according to your store's needs, which is set up and ready to trade as soon as it's installed, with your HND account information transferred across. A full training schedule will be produced and your staff will be trained by our experts, who are all ex-retailers.

#### Support Package

At Norcon Computers Ltd, we can provide a support package to meet your needs, using our own engineers for hardware support, 364 days a year.

All Response EPoS systems are configured with Response Remote modem support software, which enables our support staff to gain access to your system through a standard telephone line to assist with your queries. Response Net users are permanently connected to our support team in Derby.



For further information,  
contact us now on  
**08456 432 431**  
or visit  
[www.responsepos.co.uk](http://www.responsepos.co.uk)