

Findon Village Stores & Post Office

A newly established Community Shop

Since the local shop closure the village of Findon in West Sussex had been left without a Post Office and with no home news deliveries (HND). After a successful fund-raising drive by the local community, the premises (previously occupied by the village shop) were purchased and permission obtained to retain the Post Office and National Lottery.



Norcon Computers had provided News Slave for Windows to the previous owners (to manage their HND) and were again approached to supply software which would manage both the retail and newspaper delivery aspects of the business. It was also important for the shop that accurate recording of the sales of Post Office services through the till could be easily identified and reconciled with the Post Office accounting system.

As space was at a premium, the shop decided to have a single till which would run both the newspaper management and EPOS software, with an integrated chip & pin device. The News Slave software could be run on a laptop computer, which would also give access to ICR Touch Office Web the cloud-based EPOS back office, when required.

To save further space, the till screen was mounted onto a pole with an arm attached to house the receipt printer.



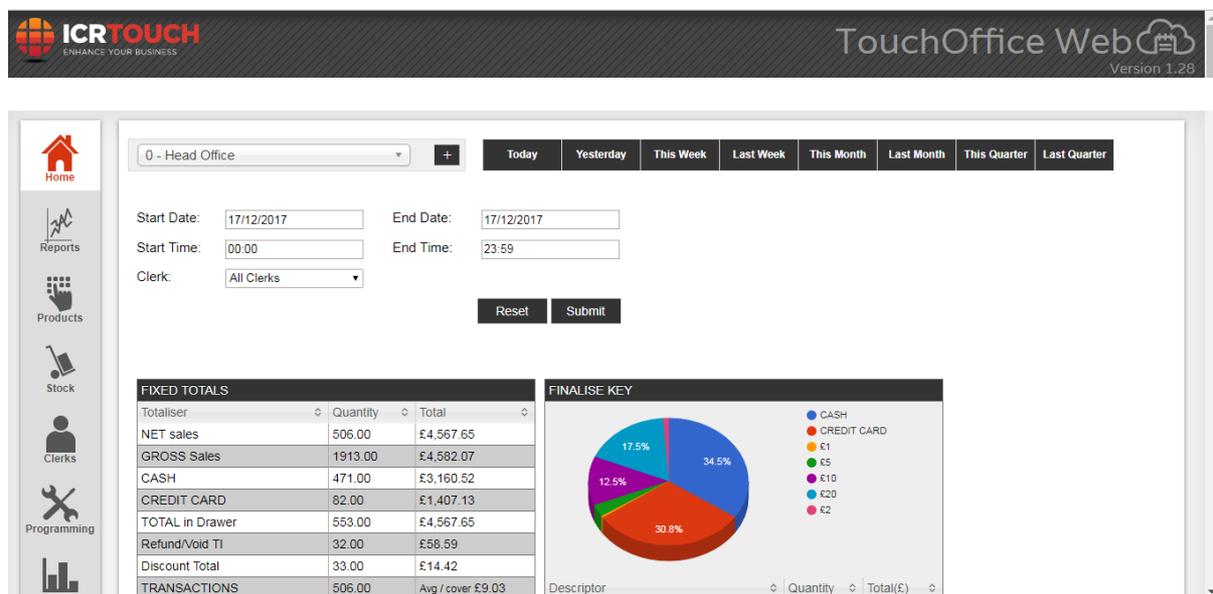
News Slave for Windows was again supplied, enabling the shop to once again start delivery of newspapers and magazines to the local community.



Software solutions

News Slave for Windows: Management of newspapers and magazines for counter sales and Home News Delivery. Fully integrated with Response Touchpoint EPOS software, enabling account payments through the till.

Response Touchpoint: The flexibility of the ICR Touchpoint EPOS software enabled specific functions to be programmed to support the requirements of reconciling Post Office and Lottery figures, together with a customisable Z read utility which would accurately report the necessary totals.



Touch Office Web: Cloud-based back office software allowing volunteers and Committee members remote access to programming and reporting functions.



PaymentSense: Fully integrated EFT solution allowing contactless payments.

Quote from Findon Village Stores
 “we are very pleased with the Response EPOS system and expect to enjoy many years of trouble-free scanning”